

STANDARDS AND RECOMENDATION

Hours call to room: from 11h to 22 h, by calling 952769946 and giving the room number to the telephone operator or directly by calling the phone number listed picking up the room phone.

Hours visit: from 13 h to 21 h.

The presence in the room of two people per patient day.

There is a waiting room for relatives and companion for commodity.

Allowed during visiting hours and family 24 hours a recommend that you do not remain in the aisles the proper functioning of unit.

For reason of health or enter it advised that room children under 12 years.

THANKS FOR YOUR HELP

**Trust in health professionals
try to meet your needs
If you have a questions please
do not heritate to call**

Made by:

Cristina Chacón Reina
Juana M^a Sepúlveda Sánchez

U.H. 4200 Neumology

Hospital Costa del Sol
Autovía A7, Km 187
29603 Marbella (Málaga)
Telf.: 951976669-951976670

Welcome U.H. 4200

**WELCOME
PLAN PATIENT
AND
FAMILY
IN UNIT NEUMOLOGY**

Hospital Costa del Sol



Agencia Sanitaria Costa del Sol
CONSEJERÍA DE SALUD

WELCOME

☰ The medical personnel of Neumology mission to quality care in the diagnosis and treatment of diseases neumology.

Progress in improving the quality of our health care system

We have developed this brochure to help the patient and her companion stay in the unit.

PATIENT INFORMATION

☰ Monday through Friday, from 9 pm to 15 pm, the doctor visits the patient and informs the patient and family.

Telephone information is not easy to book patient privacy.

We have a service of volunteer interpreters who speak several languages which may apply to the nursing service.

There is also, thanks to **SALUD RESPONDE**, a service of telephone by calling 953 011 080, 365 days a year 24 hours a day.

LOCALITATION UNIT

The nursing staff will be identified through a card that will carry on his uniform.

To improve security will place an identification bracelet with your personal data to be kept until the day of discharge.

Our staff will take care of that you can make appropriate use of the elements of the room:

- Call timbre located in the headboard, direct conversation
- with the staff by loudspeaker, emergency bell and bath with the toilet.
- Mobility bed.
- Use exclusive WC (for companions with elevators).
- Dispensador hand sanitizer.
- Windows are closed for their safety
- Panels information on the rights and obligations of users.

You can also enjoy the following payment services:

- Individual articulated TV
- Incorporation telephony.
- Internet access and radio. Use of this service will
- be paid under the technical manager (who may call on the display marking 1234) and weekend prepaid machine next to the elevators.
- Safe.

STAY IN UNIT

- The attention of health workers is continuing.
- Periodically checks and constant nursing care directly in the room are performed.
- Daily it will help in the toilet, and will provide bedding and towels, as well as for meals.
- The prescribed diet by the doctor advised.

- Meal time are:
Breakfast at 9:30
Lunch at 14 h
Snack at 17:30 h
Dinner at 20:30 h
Infusions at 23 h

PUBLIS SERVICES

Telephone: There are telephone.
Snacks machines.
W.C.
Cafeteria: open from 8 h-22 h
Shop: where newspaper are gifts, toilet articles, etc.
Taxi: 24h a day in front of the Chapel hospital
Offering religious services.: You can request a visit from a priest if needed.
Other services: lending of books in several languages