GENERAL INFORMATION

The nursing staff of the hospitalization unit UH 2200 welcomes you wishing you a speedy recovery while expecting your stay among us to be as pleasant as possible.

With this guide we want you and your companion to know our organization and how it works.

For our part, we ask you to collaborate in the care of the facilities and help us to conserve them.

Information

There is a Patient Information and Care service located on the ground floor of the building, where they have all the information they may need.

Stay in the hospital

Upon arrival at the plant, the nursing staff will provide you with pajamas or a nightgown and towel, if you need anything, ask the staff of the plant.

Please deliver your personal items to your companions. If you use external prostheses do not forget to keep them in a safe place, since the hospital will not be responsible for losses or abductions.

The nursing staff will identify you as responsible for your care, if you need anything, use the bell in the room to call them.

The normal bell is located at the head of the bed.

The alarm bell is in the bathroom to call in case of extreme emergency and it is red.

The rooms are shared so we remind you that noise, lights, inadequate personal hygiene, etc., can be annoying to other patients.

The curtains are not to individualize the room, they are only to preserve the privacy of the patients in case of medical or nursing exploration, or when the staff that attends it considers it so.

Out of respect for one's own privacy and that of others, visitors may be in the waiting room and no more than two persons may remain in the room.

The bathroom in the room is for the exclusive use of patients, their companions have one available next to the elevators.

Access to the terraces is restricted, so please do not open the windows.

VISITING HOURS

The patient may be accompanied by a relative or caregiver 24 hours a day, and by 2 companions from 16 to 21 hours. It is not recommended that children under 12 years old enter the rooms for preventive health reasons.

MEDICAL VISIT

The doctor will visit you from 9 to 15 hours. Please respect the number of companions to facilitate this work not staying in the corridors.

There is a family room for this waiting in the same plant.

For your clinical safety always keep the identification bracelet on during your hospital stay.

Request a new one from the staff if it deteriorates or does not have it.
**Television and telephone:**

**TV and Telephone:** To enjoy these services you need a card to buy, there are vending machines next to the elevators on the ground floor. Under the TV you will find the instructions for its use.

There is a book of suggestions or claims at your disposal, we would also like to know your opinion, we invite you to make the High satisfaction survey available on your room television monitor.

Smoking is prohibited in all the dependencies of the hospital.